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| **Café Bar Supervisor - PERSON SPECIFICATION****2023** |
|  | Essential Criteria |  | Desirable Criteria |  |
| Experience  | Experience of supervising a bar in a city centre venue, restaurant or public house | **A/I/T** | Knowledge of food hygiene practice | **A** |
| Experience of leading a staff team | **A/I/T** | Trained First Aider | **A** |
|  |  | Interest and enthusiasm for film and the creative arts  | **A** |
|  |  |  |  |
| Knowledge | Competent in the use of an EPOS system or similar till system | **A/I** |  |  |
| Knowledge of Health & Safety requirements and relevancy in a similar venue | **A** |  |  |
| Fully barista trained | **A/T** |  |  |
| Proficient in the use of Microsoft Office applications. | **A** |  |  |
|  Knowledge of licensing laws in the sale of alcohol | **A/I/T** |  |  |
| Confidence, courtesy and a professional approach to dealing with members of the public |  |  |  |
| Skills & Attributes | Supports and encourages positive team working behaviour leading others by example | **A/I/T** |  |  |
| Well presented, positive and versatile with excellent communication skills and attention to detail | **A/T** |  |  |
| An organised, efficient manager with a proven track record (based upon references) | **A/I** |  |  |
| A diplomat who can diffuse difficult situations with a calm positive approach | **A/I** |  |  |
| Team player with ability to work on own initiative | **A/I/T** |  |  |
| Customer focused with the ability to lead others in the same | **I/T** |  |  |
| Confidence, courtesy and a professional approach to dealing with members of the public | **I/T** |  |  |

**A**  = to be demonstrated in the application form

**I** = to be demonstrated at interview

**T** = to be demonstrated by completing a measureable test