

CAFÉBAR FEEDBACK

We'd like to find out a little bit more about what our customers think of us and would appreciate your thoughts.

Not much time?

We would love you to fill in the whole form, but if you don't have the time, please just answer questions 1 and 2 below to let us know how we did.

1. Overall, how would you sum up your experience in our Cafébar?

- Delighted Happy
 OK Not great
 Awful

Use the box below to tell us more...

2. Would you recommend us to someone else?

- Definitely Pretty sure
 Don't know Probably not
 Wouldn't recommend to my worst enemy

If not, could you please tell us why?

And if you do have more time...

3. For what reason did you visit us today?

- I'm watching a film too Just for food, no film this time Just for a drink, no film this time

4. What was your overall impression of the following?

(If a low rating is given, please tell us why in the additional comments box at the bottom).

Food and drink	Delighted	Happy	OK	Not great	Awful	N/A
Food quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Food presentation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service/Efficiency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Drink selection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

The Environment

General appearance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of Cafébar & facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Atmosphere	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Our Team

Efficiency of staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Friendliness of staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visibility of managers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. During your time here, did you think we missed something? Is there something you think we should add or change?

6. If you would like to commend a member of the team, tell us their name.

7. If you could change one thing about the Cafebar what would it be?

Please use overleaf for any additional comments

About You

Date you visited Broadway Cafébar _____ Your Postcode _____

First name _____ Last name _____

Email _____ Telephone _____

These details will be kept in accordance with the Data Protection Act 1998 (UK).

If you would like to receive our weekly newsletter about our cinema & event programme, tick here.

If you would like to enter into our monthly prize draw for a pair of Broadway Bites, please tick here.